



# CHANGE IDEA: ACCREDITATION

## Quality Improvement for Primary Care

| Focus Area    | Why improve this focus area?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | QI Ideas<br>“What” of the Action Plan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Resources                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
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| Accreditation | <p><b>What are the benefits of being an Accredited General Practice?</b></p> <p><b>Financial incentives:</b></p> <ul style="list-style-type: none"><li>• Accreditation is a prerequisite for accessing grants from Medicare Australia, such as the Practice Incentives Program (PIP) and Workforce Incentive Program (WIP)</li><li>• Practices can receive PIP QI payments during the period they are preparing for accreditation, however, if the practice cannot provide PIP their certificate of accreditation (issued by their chosen accreditation agency) by their registration expiry date, then the PIP eligibility and payments will cease.</li></ul> <p><b>Patient Care:</b></p> <ul style="list-style-type: none"><li>• Improved patient safety and overall health outcomes</li><li>• Helps identify gaps in systems and processes</li><li>• Enhances practice efficiency</li></ul> | <p><b>WVPHN strongly recommends allowing 18 months to complete the below steps:</b></p> <ol style="list-style-type: none"><li>1. Register for an accreditation agency which will give you access to your accreditation agency's online self-assessment portal to manage your accreditation.</li><li>2. Obtain a copy of the <a href="#">5th Edition standards</a> and the associated <a href="#">Resource Guide</a>, look through what is required</li><li>3. Talk to your practice about the upcoming accreditation process including in team meetings</li><li>4. Start preparation for accreditation including starting the self-assessment and identify gaps.</li><li>5. Engage with WV PHN – <b>PHN meeting #1</b></li><li>6. Continue the self-assessment, develop a priority task list, and delegate tasks amongst practice team including, clinical and non-clinical aspects.</li></ol> | <p><b>Clinic Resources</b></p> <p><a href="#">RACGP Accreditation Resources</a></p> <p><a href="#">RACGP Running a Practice Resources</a></p> <p><a href="#">The 5<sup>th</sup> Map</a></p> <p><a href="#">Supporting Practices with Accreditation Webinar – hosted by North Western Melbourne PHN</a></p> <p><a href="#">Emergency Response Planning Tool</a></p> <ul style="list-style-type: none"><li>- <a href="#">Explanatory video</a></li><li>- <a href="#">Registration Video</a></li></ul> <p><a href="#">Accreditation – non-conformities factsheet</a></p> |

