Focus Area	Why improve this focus area?	QI Ideas "What" of the Action Plan	Resources
COVID-19	Practices must ensure that where clinically relevant, they are working towards containing the current COVID-19 outbreak and inform their communities of available support and services. Some have an important role in administering COVID-19 vaccines as well as helping ensuring the community has access to accurate and up-to-date information on the vaccine roll-out across our region.	 Increase staff and patient safety by implementing COVID-19 social distancing and infection control guidelines. Provide influenza vaccinations safely during COVID-19 pandemic Increase the number of telehealth appointments over the period Obtain patient feedback pertaining to how the practice is going during the pandemic Improve preparation of emergency equipment Improve cold chain management of vaccines Increase or maintain the capacity of frontline staff to manage anxious or demanding patients during the COVID-19 and influenza vaccination rollouts. Delivering Phase 1B COVID-19 	Clinical Audit ToolsCat4 – installTopbar – install and set up promptsPen Recipe Data CleansingOP Hub/PHN ExchangeDatent/Clinic ResourcesRACGP Checklist Keeping yourPractice COVID SafeRACGP Infection Prevention andStandards 5th editionInfluenza Immunisation HealthPathwayCOVID-19 HealthPathwayImmunisation update and COVID-19Identify patients at risk for influenzawith predisposing conditionsCOVID-19 Vaccination TrainingProgram Australian GovernmentDepartment of HealthHealthPathwaysImmunisation - WVPHNRACGP - COVID-19 vaccineRACGP - COVID-19 vaccineInformation for GPs