**Quality Improvement Activity**

**Start date: End date:**

Increase the uptake of COVID vaccinations and boosters for First Nations Peoples

**Practice/team name:**

**Specific**

Provide a clear description of what needs to be achieved.

**Measurable**

Include a metric with a target that indicates success.

**Achievable**

Set a challenging target but keep it realistic.

**Relevant**

Keep your goal consistent with higher-level goals.

**Time-Bound**

Set a date for when your goal needs to be achieved.

**QI Activity Lead:**

First Nations patient and population health needs are to be considered a priority for increased safety against COVID as a vulnerable population. Increase the uptake of First Nations having COVID vaccinations and boosters in mainstream General Practices.

**Goal:**

What are we trying to accomplish?

Setting up a recall list for First nations people who haven’t received a COVID vaccination or booster

Offering a COVID vaccination or booster to all 715 Health Assessments

Develop an information campaign for First Nations patients about COVID Vaccinations and their opportunities for access or send GoShare bundles

**Change Ideas:**

What change can we make that will result in an improvement?

**QI Activity Team:**

Using practice data, xx # of First nations patients do not have a vaccination with this clinic and xx % of patients who have had their vaccination, have not had a 3rd or 4th booster.

**Benchmark:**

What is our current data saying?

* Name/Role
* Name/Role
* Name/Role
* Name/Role
* Name/Role

**Measures:**

How will we know that a change is an improvement?

What data will we use to track our improvement?

* Increased recording of patients Aboriginal and Torres Strait Islander status (see Asking the Question PDSA)
* Increased number of vaccinations for First Nations recorded in Clinical Information System (CIS)
* Identify number of patients with 3rd and 4th Boosters for COVID 19 vaccination

Goal: Increase vaccination for First Nations by xx % within xx months

**ACT**

*Review or extend activity?*

*Implement the plan and record observations*

**DO**

**PLAN**

**STUDY**

Consult with the WVPHN practice facilitator, develop a plan of action and present it at staff meetings.

Form a QI team, discuss workflow and allocate roles & responsibilities. [ideally – practice manager (can include WVPHN practice facilitator) and at least one GP, nurse and admin staff.]

QI lead to extract baseline data from practice software using data extraction tool

Set up access for all staff to WVPHN’s HealthPathways COVID-19 pages (Contact qi@westvicphn.com.au or call 1300 176 271 for log on details)

Set up prompts for patient point of care tool at reception and GP level for patients identified as Aboriginal and Torres Strait Islander to be booked in for vaccination

Set up recall and reminders for patients to come in for Vaccinations – using data extraction tool

*Analyse and learn from the results*

**ACT**

*Review or extend activity?*

**DO**

**PLAN**

**STUDY**

*Develop a plan and the steps involved*

Provide education/training/resources for reception staff to manage FAQs

Set up posters in the clinic displaying information about the vaccination

Use GoShare bundles, social media and your practice website to convey that your practice is supportive to First Nations to have their vaccinations

Set up a thermometer gauge in the staff room with your targets and progress achievements to encourage staff to be talking about the QI activity

Check vaccination rates periodically in data extraction toll and mark improvement on staff room displays and messages internally to practice staff.

At the end of the QI period check vaccination rates in practice data.

Share your success with the rest of the practice and WVPHN

*Implement the plan and record observations*

*Analyse and learn from the results*