**Quality Improvement Activity**

**Start date: End date:**

Increasing Heart Health Checks

**Practice/team name:**

**Specific**

Provide a clear description of what needs to be achieved.

**Measurable**

Include a metric with a target that indicates success.

**Achievable**

Set a challenging target but keep it realistic.

**Relevant**

Keep your goal consistent with higher-level goals.

**Time-Bound**

Set a date for when your goal needs to be achieved.

**QI Activity Lead:**

A XX% increase in the number of eligible patients who have a Heart Health Check completed over the next 3/6 months. The current baseline is XX per month.

**Change Ideas:**

What change can we make that will result in an improvement?

Clinical audit tool - report to identify and recall eligible patients

Front desk staff to promote awareness of the program and book interested patients and posters in reception area for patients

Recall /reminder system for follow-up appointments

**QI Activity Team:**

Using practice data, XX amount of patients are eligible for a Heart health Check

**Benchmark:**

What is our current data saying?

* Name/Role
* Name/Role
* Name/Role
* Name/Role
* Name/Role

Identified eligible patients and an increase amount of recall reminders sent out to patients

Increased Heart Health Checks completed

**Measures:**

How will we know that a change is an improvement?

What data will we use to track our improvement?

**ACT**

*Review or extend activity?*

*Implement the plan and record observations*

**DO**

**PLAN**

**STUDY**

*Develop a plan and the steps involved*

Consult with the WVPHN practice facilitator, develop a plan of action and present it at staff meetings.

Form a QI team, discuss workflow and allocate roles & responsibilities. [ideally – practice manager (can include WVPHN practice facilitator) and at least one GP, nurse and admin staff.]

QI lead to extract baseline data from practice software using data extraction tool

Filter for patients without a CVD diagnosis and those who haven't claimed any health assessment item number in the last 12 months.

*Analyse and learn from the results*

**ACT**

*Review or extend activity?*

*Implement the plan and record observations*

**DO**

**PLAN**

**STUDY**

*Develop a plan and the steps involved*

Pass on list to reception for recall via SMS or letters

Discuss with GPs how to use Walrus to identify eligible patients and to send a message to reception to book patient in for HHC

Practice Manager to check for online resources for promotion in reception and GP rooms Heart Health Check Toolkit (heartfoundation.org.au)

Monitor the number of appointments and number of Heart Health Checks completed

*Analyse and learn from the results*