**Quality Improvement Activity**

**Start date: End date:**

Improve the use of Medication through Utilising DMMR Item Number 900

**Practice/team name:**

**Specific**

Provide a clear description of what needs to be achieved.

**Measurable**

Include a metric with a target that indicates success.

**Achievable**

Set a challenging target but keep it realistic.

**Relevant**

Keep your goal consistent with higher-level goals.

**Time-Bound**

Set a date for when your goal needs to be achieved.

**QI Activity Lead:**

Optimise medicine use and minimise medicine related problems. (see more info on [Australian Commission on Safety and quality in health care](https://www.safetyandquality.gov.au/standards/national-safety-and-quality-health-service-nsqhs-standards/medication-safety-standard/continuity-medication-management/action-410))

Utilise Domiciliary Medication Management Review (DMMR) MBS item 900 for patients which are on 5 or more medications and have not had a review over the last 12 months.

**Goal:**

What are we trying to accomplish?

**Change Ideas:**

What change can we make that will result in an improvement?

Provide free medication review for patients who have been prescribed 5 or more medications and have chronic health conditions.

**QI Activity Team:**

Increase number of eligible patients with a DMMR to xx % or xx patients by xx months.

**Benchmark:**

What is our current data saying?

* Name/Role
* Name/Role
* Name/Role
* Name/Role
* Name/Role

Better health outcome for patients shown in less presentation due to medication side effects and better control of patient's chronic diseases.

Number of patients with medication reviews have increased and potentially number of patients on 5 or more medications have decreased.

**Measures:**

How will we know that a change is an improvement?

What data will we use to track our improvement?

**ACT**

*Review or extend activity?*

*Implement the plan and record observations*

**DO**

**PLAN**

**STUDY**

*Develop a plan and the steps involved*

Consult with the WVPHN practice facilitator, develop a plan of action and present it at staff meetings.

Form a QI team, discuss workflow and allocate roles & responsibilities. [ideally – practice manager (can include WVPHN practice facilitator) and at least one GP, nurse and admin staff.]

QI lead to extract baseline data from practice software using data extraction tool.

Using data extraction tool, filter for active patients with chronic health conditions on 5 or more medication without a DMMR in the last 12 month.

Cross check with GP which patients are eligible for DMMR (see MBS info on eligibility criteria)

*Analyse and learn from the results*

**ACT**

*Review or extend activity?*

*Implement the plan and record observations*

**DO**

**PLAN**

**STUDY**

*Develop a plan and the steps involved*

Send SMS with information and offer of free DMMR – this can be done through GoShare or practice software.

Arrange booking for patients.

Follow up with Care Plan appointment if applicable.

*Analyse and learn from the results*