POLAR WALKTHROUGH Identifying active patients with no visit or contact in the past 3 years



An Australian Government Initiative

This walkthrough will demonstrate how to generate a patient list for patients marked active who have not had a visit or contact in the past 3 years. Practices may choose to de-activate this cohort to ensure they are auditing patients who are frequent attenders of their practice rather than those who may have moved away or now regularly attend other practices.

Instructions	Screen Shot
Login to POLAR, and navigate to 'Reports', selecting the 'Clinic Summary'	Walrus for BP and MD Download Download Walrus Download Walrus
Click on the "Patient" drop down menu, then "Patient Status" and select Active and click on the tick to apply	FILTERS Patient Patient Status Patient Status Q. Search in listbox Active Deceased Inactive Not Specified

Under the Practice tab at the top of the screen, click on Activities	Patients - Clinical - MBS - Practice - Help Statistics Geography Activities Activities
In the graph for Patient by last activity, select both Between 3 & 5 years and Over 5 years and click on the tick In summary, you now have all 'Active' patients who have not had a visit to the practice in the past 3 years. Note: An 'Active' Patient means a patient that has not been marked as inactive in the Clinical Software.	Selections

