

# Case Study #2 Shingles QI Activity

This was Quality Improvement activity carried out in Apollo Bay that aimed to **increase the number of 71 to 79 year old's immunised against Shingles**, a viral infection characterised by a painful rash and blisters. The National Immunisation Program provided funding for practices to have a reminder system to increase the uptake of shingles vaccines.

Clinic used Govt. funding for a reminder system as an opportunity for QI



Clinic aimed to increase number of 70+ year olds against shingles by 10%



The Clinical Audit Tool was used to identify eligible patients



A QI team was formed including GP's, nurses, admin and PHN staff



Zostavax immunisations were promoted in the waiting room



Clinic had a 10.3% improvement over 2 months

