

Refugee and Asylum Seeker Health in General Practice: Demonstrating availability of resources

| Practice Manager | Practice Staff/Receptionists | General Practitioner | Practice Nurse |
|--|---|--|--|
| <p>Clinical staff are aware of the Health Translations Directory and are able to access it and print (when required)</p> | <p>Multilingual health and practice information in appropriate languages available in reception</p> | <p>Health Translations Directory bookmarked and printer accessible</p> | <p>Health Translations Directory bookmarked and printer accessible</p> |
| <p>Bilingual clinical staff are employed in relevant languages</p> | <p>Bilingual front of house staff employed in relevant languages</p> | <p>Bilingual clinical staff are employed in relevant languages</p> | <p>Bilingual clinical staff are employed in relevant languages</p> |
| <p>Multilingual resources developed/sourced Practice Info; Privacy & Confidentiality</p> | | | |